## **Record Review Process**

The procedure to process requests to establish eligibility and to provide assistance with program planning using the Record Review and Intensive Level Evaluation Teams.

- Step 1: The service coordinator submits the following information to the Record Review Coordinator, Commission for Children with Special Health Care Needs, 982 Eastern Parkway, Louisville, KY 40217:
  - Cover letter justifying the referral for a record review
  - Written Primary Level Evaluation Report
  - Reports of any completed Assessments
  - Available IFSPs (most current, including all amendments)
  - Any of the following that is readily available:
    - birth records if neonatal or perinatal complications occurred
    - records from primary pediatrician
    - records from hospitalizations
    - records from medical sub-specialties (such as neurology, orthopedics, cardiology,...)
- **Step 2:** Record Review Coordinator reviews request to determine if all necessary documentation has been submitted within 2 business days of receipt.
  - **Step 2a:** Record Review Coordinator will notify Service Coordinator if information is missing within one business day of the initial review.
- **Step 3**: Record Review Team meets weekly to review all requests.
- **Step 4:** Record Review Team reviews request to determine if there is enough information to make recommendations for programs, services, and resources to meet the child's needs.
  - **Step 4a:** If more information is needed, the Record Review Team will send the family a letter recommending any or all of the following options for intensive level evaluation within 3 business days of the team review (a copy of this letter is sent to the service coordinator):
    - Developmental Clinic at the university or hospital closest to the family
    - Regional Developmental Clinic held closest to the family, including date and location of next clinic
    - If appropriate, local Title V Specialty Clinic (such as Orthopedic, Neurology, Cardiology,...) sponsored by one of the 14 Commission offices across the state, including date and location of next clinic
  - **Step 4b:** The report from the Intensive Level Evaluation is given to the family with a copy sent to the Record Review Team and Service Coordinator within 14 calendar days from the date the intensive evaluation site receives the referral.
- Step 5: Record Review Team sends a letter to the family identifying programs, services, resources, and therapeutic recommendations that can address the child's needs within 3 business days of the review (a copy of this letter is sent to the service coordinator):
  - Commission Programs: First Steps, Title V Specialty Clinics, Supplemental Security
    Income Children's Support Service (SSI/CSS),
    Universal Newborn Hearing Screening (UNHS)
  - Community Resources: HANDS, Head Start, Parent Groups (PiNK & KY-SPIN), ...
  - Financial Resources: Medicaid, KCHIP, Lion's Eyes, ...
  - Specific Therapeutic Recommendations: interventions that can be used by the family and the rest of the IFSP team to address the child's needs